



VISITATION POLICY AND STANDARDS

(Updated May, 2022)

VISITATION HOURS ARE FROM 9:00 A.M. TO 9 P.M. DAILY

1. Residents may receive in-person visitors of his/her choice, for any time duration, at any time between the hours of 9 a.m. to 9 p.m. daily. There is not a limit to the number of visitors, but we request that if you have more than 5 visitors at a time, you give notice to the Community Concierge so that we may make comfortable accommodations available and we are able to respect our other Residents.
2. Visitors must wear a protective mask covering their nose and mouth while in common areas of the Community, except while they are eating or drinking. We ask visitors to respect other Residents privacy and to remain at a social distance from Residents other than the Resident(s) they are visiting. Visitors are to abide by our infection control by washing hands with soap and water and using the sanitation stations throughout the Community.
3. Visitors are allowed to provide consensual physical contact to the Resident they are visiting. Visitors are not required to wear a protective mask while in the Resident's room.
4. Visitors must complete the Guest/Visitor sign-in sheet at the front desk each time they enter the Community and remain in the lobby until their temperature is taken by the Community Concierge.
5. The Community Concierge will validate that **ALL** questions on Guest/Visitor sign-in sheet are answered "n" for **No**, then log the visitor's temperature and the resident's name. Person(s) with a temperature below 98.9 degrees will be allowed to enter the community.
6. Visitors may not smoke at the Community, including in any public areas of the Community or resident apartments. Visitor may smoke only in the designated outside areas. ***Note: Smoking is never permitted in any apartment or other area where oxygen equipment is present.***
7. Visitors may not interfere with the duties of the Community employees at any time.
8. Visitors may not sell, solicit, or distribute services, products, or literature at any time on Community property.



9. The sale, possession, or use of illegal or unauthorized drugs on the property of the Community is strictly prohibited. Gambling and possession of weapons are also strictly prohibited.

10. Any behavior that is discriminatory, unethical, abusive (verbal, physical and or financial), intimidating, threatening, harassing, or immoral in any way, at any time toward a Resident, visitor, or employee is strictly prohibited, and will not be tolerated.

11. The Community reserves the right to restrict, limit and/or bar any Visitor who fails to comply with these Standards and any of the Community's current policies. The Community reserves the right in its sole discretion to amend any policies and/or these Standards at any time and visitors will be required to comply with the most current Standards and policies of the Community.

12. Upon request, the Community shall make provisions to extend visiting hours for visitors, caregivers and out of town guests, and in other similar situations such as: end of life situations; Resident's struggle with change in environment and lack of in-person family support; Resident is making a major medical decision; Resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died; Resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver; Resident who used to talk and interact with others is seldom speaking.

	Florida	Issue Date: 5/2022
	No Patient Left Alone Act	Revised:

POLICY

In compliance with Section 408.823, Florida Statutes

In-person visitation –

1. This section applies to developmental disabilities centers as defined in s. 393.063, hospitals licensed under chapter 395, nursing home facilities licensed under part II of chapter 400, hospice facilities licensed under part IV of chapter 400, intermediate care facilities for the developmentally disabled licensed and certified under part VIII of chapter 400, and assisted living facilities licensed under part I of chapter 429.

2.

- a. No later than 30 days after the effective date of this act, each provider shall establish visitation policies and procedures. The policies and procedures must, at a minimum, include infection control and education policies for visitors; screening, personal protective equipment, and other infection control protocols for visitors; permissible length of visits and numbers of visitors, which must meet or exceed the standards in ss. 400.022(1)(b) and 429.28(1)(d), as applicable; and designation of a person responsible for ensuring that staff adhere to the policies and procedures. Safety-related policies and procedures may not be more stringent than those established for the provider's staff and may not require visitors to submit proof of any vaccination or immunization. The policies and procedures must allow consensual physical contact between a resident, client, or patient and the visitor.
- b. A resident, client, or patient may designate a visitor who is a family member, friend, guardian, or other individual as an *essential caregiver*. The provider must allow in-person visitation by the *essential caregiver* for at least 2 hours daily in addition to any other visitation authorized by the provider. An *essential caregiver* is not required to provide necessary care to a resident, client or patient or a provider, and providers may not require the caregiver to provide such care.
- c. The visitation policy must allow in-person visitation in all the following circumstances, unless the resident, client, or patient objects:
 1. End-of-life situations.
 2. A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
 3. The resident, client, or patient is making one or more major medical decisions.
 4. A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.

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5. A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
 6. A resident, client, or patient who used to talk and interact with others is seldom speaking.
 7. For hospitals, childbirth, including labor and delivery.
 8. Pediatric patients.
- d. The community may require visitors to agree in writing to follow all policies and procedures and may suspend in-person visitation of a specific visitor if the visitor violates the policies and procedures.

RESPONSIBILITY

Director of Wellness and/or designee

PROCEDURE

Refer to “*Visitation Policy and Standards*”
Refer to “*Florida Essential Caregiver Policy*”



Florida Essential Caregiver Visitation Policy

No Patient Left Alone Act

A Resident may designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver. The essential caregiver is allowed in-person visitation for at least 2 hours daily in addition to the visitation for those Visitors not designated as essential caregivers. (See Visitation Policy and Standards)

Process:

The essential caregiver shall be designated on the _____ form. The essential caregiver is not required to provide necessary care to a Resident.

The essential caregiver is subject to the Visitation Policy and Standards (with the addition of 2 more hours of visitation per day).